

**IMPORTANT:**

**Send this letter by certified mail, return receipt requested**

[Your Name]  
[Your Address]  
[Your Telephone Number]

[Name of Manufacturer]  
[Manufacturer's Address]

Dear Sir or Madam:

I believe that my **[passenger vehicle/motor home]** is a "lemon" under the Arkansas New Motor Vehicle Quality Assurance Act (Act 297 of 1993). I am hereby making a written demand for relief under this Act.

I **[purchased/leased]** a **[make, model, year of vehicle]** on **[date]** from **[name of dealership]** in **[city, state]**. Since I bought this vehicle, I have had to return it to the dealership a total of **[number of times the vehicle was returned to an authorized dealer for repairs]** times. My vehicle has been out of service for repairs for a total of **[total number of calendar days the vehicle has been out of service being repaired]** calendar days.

My vehicle has been in **[authorized dealership]** on the following dates for repair of the following defects: **[date in/out, list problems, provide as much detail as possible]**.

I am currently having the following problems with my vehicle at this time: **[list all problems the vehicle currently has]**.

Since these defects substantially impair the use, value or safety of my vehicle, I am hereby allowing you one final opportunity to repair my vehicle. If repairs are not scheduled within ten (10) days of receipt of this letter or completed within ten (10) days from delivery of the vehicle to you for repair, I am entitled to a replacement vehicle acceptable to me or a refund calculated in accordance with the Arkansas New Motor Vehicle Quality Assurance Act.

I look forward to hearing from you soon. You can reach me during the day at **[phone number]** and in the evening at **[phone number]**.

Sincerely,

[Your Name]