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Consumer Protection Case Law and Statutory Update

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Chuck Harder presently serves as Deputy Attorney General for Public Protection for the Office of Arkansas Attorney General Leslie Rutledge. Public Protection consists of four divisions: Consumer Protection, which fights deceptive trade practices, mediates disputes between consumers and businesses, and oversees charities registration; Consumer Utilities Rate Advocacy, which is the voice of consumers as it relates to public utilities; Environmental, which represents the Arkansas Department of Environmental Quality and the Pollution, Control & Ecology Commission and challenges rules that adversely affect the State; and Tobacco, which administers the Tobacco Master Settlement Agreement.

Mr. Harder has 28 years of experience in the energy industry. He previously served as Assistant Attorney General representing the interests of utility ratepayers in matters before the Arkansas Public Service Commission, the Arkansas General Assembly and Federal agencies. Before joining the Office of Attorney General, he served as the Vice President of Regulatory and Government Affairs for SourceGas LLC., and he has held legal and regulatory leadership positions at CenterPoint Energy, Inc. Harder currently serves on the advisory boards of the New Mexico State University Center for Public Utilities and the Financial Research Institute. He holds a Bachelor of Arts degree in economics and business from Hendrix College in Conway and a Juris Doctor from the University of Arkansas at Little Rock William H. Bowen School of Law. He is both an attorney and a certified public accountant (inactive).

Session: **Consumer Protection Case Law and Statutory Update**

Update on Consumer Protection issues

